

Internet Member Access

What type of member information is available through Bluepoint's Internet Member Access software?

Availability of information to your member via your credit union's Internet banking portal is endless. The Bluepoint Internet Member Access module provides a credit union the ability to offer their members online accessibility to their banking information.

The Internet Member Access solution is a secure, web-based gateway to all member information and documentation.

How does the Internet Member Access software work with our credit union's Internet banking portal?

It's simple, the Bluepoint software works in tandem with your system. Via your home banking portal, the same security you currently rely on is still intact.

Once your banking portal has validated a member, the software interface reaches into the member's 'member-centric' folder, located within FASTdocs and retrieves the information needed to complete the transaction. Access is secured by your Internet banking logon. All information is safe and secure because the software resides behind your credit union's firewall. The software is integrated and is not recognized as a stand-alone solution.

How secure is the technology?

Because the software operates 'behind-the-scenes' of your portal, the software is as secure as the technology you utilize to run the service. Your credit union can selectively choose which documents are available for viewing. Therefore, all sensitive documents are stored safely and out of sight from other members.

What can a member access through the Internet Member Access software?

Your member will have access to all the information that is permitted by your credit union. Such information includes statements, cleared checks, receipts, and much more.

Does the Internet Member Access software eliminate the need for a stand-alone e-statement system?

Absolutely. Today's progressive credit union members want self-service options. While Internet banking and e-statements provide a good start, the Internet Member Access software pushes member self-service to a whole new level. This software offers your credit union a unique and competitive advantage over other credit union's that merely offer simple e-statement services, because your credit union makes available all documentation and member information it deems fit for Internet member viewing.



The Internet Member Access software is a unique competitive advantage over those credit union's that only offer e-statements.