

what makes best practices best -- practice!

Best practices. That may seem like an over-used term. However, even though the term best practices may be over-used, or more accurately, misused- the value of best practices in credit union operations should not be overlooked.

The term best practices implies there is only one right way to do anything. That means, there is only one best way to run your credit union efficiently. However, if you break down the term best practices, it means “the best way to do things over and over again.” To consistently meet your objectives the best possible way is to continue to practice them on a regular basis.

So, how does best practices fit into the scheme of document management? How does Bluepoint Solutions integrate best practices into everything they develop, design and offer?

There are three important questions that Bluepoint asks when designing, developing and executing a electronic document mangement solution (EDM) for a credit union.

We ask ourselves:

1. Does the solution improve member service at the client site?
2. Does the solution increase productivity and efficiency at the client site?
3. Does our solution have a major positive impact on the credit union’s net operating expenses?

Bluepoint Solutions offers a turn-key solution to document management and imaging that answers these critical questions. Bluepoint understands that you have choice of vendors. We understand that you have unique needs that are specific to your organization. This recognition allows us to serve the credit union industry based on the specific requirements of a specific credit union. This is what sets us apart from our competition.

Remember, best practices means continually practicing the best course of action, on a daily basis, in every transaction that your credit union engages. At Bluepoint Solutions, we’re here to help meet your operational, financial and membership goals. **Contact us today.**

“Does the EDM solution improve a credit unions’ member service?”

“Does the EDM solution increase employee productivity and efficiency?”

“Does the EDM solution have a major impact on a credit union’s net operating expenses?”



When interviewing other EDM solution vendors, ask yourself these questions:

Ask yourself these questions:

Will this vendor treat my credit union as a unique or implement me a cookie cutter formula?

Does this vendor offer full-service before, during and after the implementation?

Is this vendor credit-union specific or do they sevice many industries?

Does this vendor offer consulting services to set our credit union up based on our requirements?

Does this vendor display interest in best practices?

Does this vendor offer only the services needed for document imaging or implement a turn-key solution with hardware and software solutions to make this “paperless” transition a success?

Does this vendor offer a product that is member-centric?

Does this vendor offer a solution that is easy-to-use and easy-to-learn with minimal downtime?